## Alliance for Consumer Protection, Beaver County

"ACP → Your Consumer Key" 469 Constitution Boulevard – Suite 3 New Brighton PA 15066

Phone: 724-770-2078 • Fax: 724-770-2079 • www.acp-beaver.org

Updated: 11/6/2014

<u>DISCLAIMER</u> - THIS IS THE RESULTS OF ONE CASE/ SITUATION. ACP ENCOURAGES YOU AS A CONSUMER TO MAKE YOUR OWN DECISIONS. We also, encourage you to further resource companies prior to doing business with them.

Date complaint was opened: April 28, 2014

Date complete was closed: May 9, 2014

Company complaint is against:

Valley Waste Removal PO BOX 837 Mars, PA 16046 724-843-9373

## **Summary of complaint:**

Client was prepaid for trash removal services. Valley Waste Removal had refused to refund her the 2 months of fees she had paid.

## **Resolution:**

Valley Waste Management was contacted by ACP and a refund was issued for the full amount of overcharges.